

4/10/2014	Hourly Adjuster	KS- Received/reviewed 5-page letter dated 3-18-2014 from attorney Engel. [REDACTED]	1.20
4/10/2014	Hourly Adjuster	KS- Prep reply letter to insured [REDACTED] Review prior communications and outstanding info requested for letter prep. Give to WM to review.	1.60
4/11/2014	Hourly Adjuster	KS- WM ok with letter. [REDACTED]	0.30
4/11/2014	Hourly Adjuster	KS- [REDACTED] Emailed to insured, Mark Engel, Cliff Miller, and Jonna. Printed for mailing to insured.	0.35
4/11/2014	Hourly Adjuster	KS- Insured provided a written statement and acknowledged engineering inspections to begin on 5/5/2014.	0.15
4/21/2014	Hourly Adjuster	KS- Coordinate travel dates/times with other ACM adjusters. Scheduled/bought airline tickets, rental car, hotel.	1.50
4/22/2014	MGA-Wayne Marks	WM- travel to OKC- pro-rated	3.00
4/22/2014	MGA-Wayne Marks	wm- driveby at sites claimed. no detailed insp performed. From parking lots- no evidence of work in progress at sites.	4.20
4/23/2014	MGA-Wayne Marks	WM- review sites being claimed- no evidence of work in progress.	4.20
4/24/2014	MGA-Wayne Marks	WM-return travel - pro-rated	2.50
4/24/2014	Hourly Adjuster	KS- Received/reviewed letter from insured dated 4-21-2014. [REDACTED]	0.50
4/25/2014	Hourly Adjuster	KS- Review with WM: claim status and new reply letter dated 4-21-2014 from insured.	0.30
4/28/2014	Hourly Adjuster	KS- Corr with engineer on upcoming inspection.	0.25
4/28/2014	Hourly Adjuster	KS- [REDACTED]	0.25
5/2/2014	Hourly Adjuster	KS- Advised insured of time/place to begin inspections on Monday.	0.10
5/2/2014	Hourly Adjuster	KS- [REDACTED]	0.10
5/4/2014	Hourly Adjuster	KS- Travel to airport, CLT-ATL-OKC, drive to hotel.	6.00
5/4/2014	Hourly General Adjuster	FM- Travel to airport, CLT-ATL-OKC, drive to hotel.	6.00
5/4/2014	Hourly Adjuster	BW- Travel to airport, CLT-ATL-OKC, drive to hotel.	6.00
5/5/2014	Hourly Adjuster	KS- Inspect property with engineers.	7.50
5/5/2014	Hourly Adjuster	KS- Download/sort/review/manage inspection photos, notes, data.	1.00
5/5/2014	Hourly General Adjuster	FM- Inspect property with engineers.	8.00
5/5/2014	Hourly General Adjuster	FM- Download/sort/review/manage inspection photos, notes, data.	

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5/5/2014	Hourly Adjuster	BW- Inspect property with engineers.	8.00
5/5/2014	Hourly Adjuster	BW- Download/sort/review/manage inspection photos, notes, data.	0.50
5/6/2014	Hourly Adjuster	KS- Inspect property with engineers.	8.50
5/6/2014	Hourly Adjuster	BW- Inspect property with engineers.	8.50
5/6/2014	Hourly General Adjuster	FM- Inspect property with engineers.	8.50
5/6/2014	Hourly Adjuster	KS- Download/sort/review/manage inspection photos, notes, data.	1.00
5/6/2014	Hourly Adjuster	BW- Download/sort/review/manage inspection photos, notes, data.	1.00
5/6/2014	Hourly General Adjuster	FM- Download/sort/review/manage inspection photos, notes, data.	1.00
5/7/2014	Hourly Adjuster	KS- Online research of Alamo Construction Company. Found that it has the same address and main phone number as insured's office. Unable at this time to find info on this being a viable company; no ownership info found online related to business. May need to find out if it actually is registered with the state as a business and who the owner is. Research parcel data records on address 2929 SW 20th Street, shown on Alamo Construction letterhead.	0.60
5/7/2014	Hourly Adjuster	KS- Inspect property with engineers.	8.50
5/7/2014	Hourly Adjuster	BW- Inspect property with engineers.	8.50
5/7/2014	Hourly General Adjuster	FM- Inspect property with engineers.	8.50
5/7/2014	Hourly Adjuster	KS- UBSE still waiting on invoice payment. Advised JH.	0.15
5/7/2014	Hourly Adjuster	KS- Download/sort/review/manage inspection photos, notes, data.	0.75
5/7/2014	Hourly Adjuster	BW- Download/sort/review/manage inspection photos, notes, data.	0.50
5/7/2014	Hourly General Adjuster	FM- Download/sort/review/manage inspection photos, notes, data.	1.00
5/8/2014	Hourly Adjuster	KS- Inspect property with engineers.	8.00
5/8/2014	Hourly Adjuster	BW- Inspect property with engineers.	8.00
5/8/2014	Hourly General Adjuster	FM- Inspect property with engineers.	8.00
5/8/2014	Hourly Adjuster	KS- Download/sort/review/manage inspection photos, notes, data.	0.70
5/8/2014	Hourly Adjuster	BW- Download/sort/review/manage inspection photos, notes, data.	0.50
5/8/2014	Hourly General Adjuster	FM- Download/sort/review/manage inspection photos, notes, data.	0.70
5/9/2014	Hourly General	FM-Continued inspection with engineers	8.50

	Adjuster		
5/9/2014	Hourly General Adjuster	FM-Sorted inspection data and provided to KS	1.00
5/9/2014	Hourly Adjuster	KS- Inspect property with engineers.	8.50
5/9/2014	Hourly Adjuster	BW- Inspect property with engineers.	8.50
5/9/2014	Hourly Adjuster	KS- Download/sort/review/manage inspection photos, notes, data.	1.00
5/9/2014	Hourly Adjuster	BW- Download/sort/review/manage inspection photos, notes, data.	1.00
5/10/2014	Hourly Adjuster	KS- Inspect property with engineers.	4.00
5/10/2014	Hourly Adjuster	BW - Inspect property with engineers.	4.00
5/10/2014	Hourly General Adjuster	FM- Inspect property with engineers.	4.00
5/10/2014	Hourly Adjuster	KS- Download/sort/review/manage inspection photos, notes, data.	0.50
5/10/2014	Hourly Adjuster	BW- Download/sort/review/manage inspection photos, notes, data.	0.50
5/10/2014	Hourly General Adjuster	FM- Download/sort/review/manage inspection photos, notes, data.	0.50
5/11/2014	Hourly Adjuster	KS- KS/BW/FM review and discuss claim/inspection findings relating to plans going forward.	0.50
5/11/2014	Hourly Adjuster	BW- KS/BW/FM review and discuss claim/inspection findings relating to plans going forward.	0.50
5/11/2014	Hourly General Adjuster	FM- KS/BW/FM review and discuss claim/inspection findings relating to plans going forward.	0.50
5/11/2014	Hourly Adjuster	KS- Create spreadsheet to track the tenant units that we have (and have not) inspected thus far, so we know what we have left to inspect. Review with inspection team to plan next few days of inspections to accomplish goals.	2.50
5/12/2014	Hourly Adjuster	KS- Interior inspections of buildings.	8.00
5/12/2014	Hourly Adjuster	BW- Interior inspections of buildings.	8.00
5/12/2014	Hourly General Adjuster	FM- Interior inspections of buildings.	8.00
5/12/2014	Hourly Adjuster	KS- [REDACTED]	0.20
5/12/2014	Hourly Adjuster	KS- Download/sort/review/manage inspection photos, notes, data.	0.50
5/12/2014	Hourly Adjuster	BW- Download/sort/review/manage inspection photos, notes, data.	0.50
5/12/2014	Hourly General Adjuster	FM- Download/sort/review/manage inspection photos, notes, data.	0.50
5/13/2014	Hourly Adjuster	KS- Interior inspections of buildings.	8.25

5/13/2014	Hourly Adjuster	BW- Interior inspections of buildings.	8.25
5/13/2014	Hourly Adjuster	KS- Download/sort/review/manage inspection photos, notes, data.	0.50
5/13/2014	Hourly General Adjuster	FM- Interior inspections of buildings.	4.00
5/13/2014	Hourly General Adjuster	FM- Download/sort/review/manage inspection photos, notes, data.	0.50
5/14/2014	Hourly Adjuster	KS- Interior inspections of buildings.	7.50
5/14/2014	Hourly Adjuster	BW- Interior inspections of buildings.	7.50
5/14/2014	Hourly General Adjuster	FM- Interior inspections of buildings.	7.50
5/14/2014	Hourly Adjuster	KS- Download/sort/review/manage inspection photos, notes, data.	0.50
5/14/2014	Hourly General Adjuster	FM- Download/sort/review/manage inspection photos, notes, data.	0.50
5/14/2014	Hourly Adjuster	KS- Reviewed hail event spreadsheet from engineer. Forward to WM/FM/BW for review.	0.30
5/15/2014	Hourly Adjuster	KS- Travel to airport, OKC-ATL-CLT, drive home.	6.00
5/15/2014	Hourly Adjuster	BW- Travel to airport, OKC-ATL-CLT, drive home.	6.00
5/15/2014	Hourly General Adjuster	FM- Travel to airport, OKC-ATL-CLT, drive home.	6.00
5/16/2014	Hourly Adjuster	KS- [REDACTED]	0.20
5/16/2014	Hourly General Adjuster	FM-Reviewed inspection with WM and KS. Discussed claim strategy and future activities	0.50
5/16/2014	Hourly Adjuster	KS- Reviewed inspection with WM and FM. Discussed claim strategy and future activities.	0.50
5/19/2014	Hourly Adjuster	KS- Received/reviewed Hail Trail report from Dan Heyer.	0.25
5/19/2014	Hourly Adjuster	KS- Finish sorting thousands of photos from inspection. Upload to server.	2.00
5/19/2014	Hourly Adjuster	KS- Prepare extensive receipt reimbursement sheet for trip expenses, print credit card statements and highlight reimbursable expenses. Review/verify expenses; submit for payment.	1.00
5/20/2014	Hourly Adjuster	KS- [REDACTED]	1.00
5/20/2014	Hourly Adjuster	KS- [REDACTED] Mailed/emailed to insured.	0.15
5/20/2014	Hourly Adjuster	KS- Corr with engineer on roof ages; advised that today I sent letter to insured asking (again) for this info.	0.15
5/21/2014	Hourly General Adjuster	FM-Prepped expense report	0.75
5/21/2014	Hourly Adjuster	KS- Advised Jason Holley (agent claims advocate) of current status of claim.	0.10